

Dentrix Mastery Tracks

SPOTLIGHT

Dentrix Mastery Tracks[™] allows dental professionals to test how well they understand and can use Dentrix. Read on to find out about Carla Sullivan, DMD, a doctor who has completed all eight Mastery Tracks tests and earned all four Specialist certificates.



CARLA SULLIVAN | DMD

Where do you work?

Carla Sullivan Dentistry, PLLC Tulsa, Oklahoma

What is your title?

General Dentist/Owner

How long have you been with your practice? 2 years

How long have you used Dentrix?

I have been using Dentrix for five years now, and I recently transitioned my practice to Dentrix.

Which certificates have you earned?

Dentrix Front Office Specialist, Dentrix Financial Specialist, Dentrix Practice Analysis Specialist, Dentrix Clinical Specialist

How has participating in Mastery Tracks helped you use Dentrix?

Personally, I think it's important to know as much as possible about my practice and the way it runs. I participated in the Mastery Tracks program because I want to know that I am competent in utilizing all areas of my practice management software.

What benefits do you think the Mastery Tracks program will have for your team?

The Mastery Tracks program will help not only new team members but also current team members learn and utilize all of the features that Dentrix has to offer. This is the only program that I know of that can be used to affordably evaluate your Dentrix skill level. It is a great assessment tool. The Mastery Tracks evaluation actually helps me identify learning and training needs that I might not otherwise be able to recognize.

What is your favorite Dentrix tip or trick?

There are so many! I always look forward to the latest tips on Dentrix Tip Tuesday on Facebook. My favorite report in Dentrix is definitely the Practice Advisor Report. As a dentist, it's so nice to run a report and easily track how my practice is progressing towards our goals. If the Dentrix software is set up and used correctly, it saves me so much time in analyzing practice data, leaving me more time to focus on patients.

Is your team ready for your success? Visit Dentrix.com/Mastery and start using Dentrix Mastery Tracks to give your team the tools they need to measure and improve their Dentrix skills.