



DR. DAVID BURNHAM
BURNHAM PROSTHODONTICS
EDMONTON, ALBERTA
BURNHAMPROSTHODONTICS.COM

### **PROFILE**

Dr. Dave Burnham works tirelessly to improve the lives of his patients by providing exceptional treatment plans and execution of treatment. Along with the staff at Burnham Prosthodontics, he focuses on giving his patients an excellent experience so they can be comfortable and confident in their smiles.

# **BURNHAM PROSTHODONTICS**

The robust and varied solutions Dentrix provides helps Dr. Dave Burnham and his team work more efficiently so they can focus on providing the best care possible to their patients.

At Burnham Prosthodontics, efficient and powerful practice workflows make exceptional patient care possible.

In prosthodontics, things move quickly from the first preliminary treatment appointment to the last follow-up. Dr. Burnham knows efficiency is crucial in providing the highest standard of patient care. Dentrix helps his team provide excellent treatment plans to his patients and keeps the team productive.

#### **CUSTOM TREATMENT PLANS**

As part of Dr. Burnham's commitment to his patients and his long-term care, he often creates multiple custom, sometimes complicated, treatment options for his patients.

Before Dentrix, it would take Dr. Burnham more than 45 minutes to create these detailed treatment plans. He would often find himself taking a long time to edit the plans, often times working after hours to finalize the plans.

With Dentrix, Dr. Burnham can now create complex plans in less than 15 minutes. With treatment plan templates and easy-to-use customization, his treatment plans are not only helpful to their patients, but they look great too. Because of this accelerated timeline, he has been able to cut his patient treatment appointment plan from four visits to three.

"The biggest thing I've been able to do is cut out a whole appointment — that's money in my pocket," Dr. Burnham said. "In my type of practice, getting to that last appointment could have taken two or three months, and by that point, we would've lost all the steam we've created. It's just better this way."



"I think [Dentrix] is outstanding. It is so easy to find images, information and whatever else I need, since everything is housed in the same place. It's definitely the best [software] I've used."

~ DR. DAVE BURNHAM | Burnham Prosthodontics

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Dr. Burnham says compared to other software he has used, Dentrix gives him the ability to book more treatment appointments. He attributes this to the quick and accurate treatment plans he is able to create within Dentrix.

"Since patients are emotionally invested in their treatment when they can see a plan clearly laid out, they aren't constantly rebooking appointments," he said.

#### IMPROVING CARE WITH SMART IMAGE

Dr. Burnham recently added Dentrix Smart Image to improve the efficiency of his practice. After trying four different types of image integration software, he says Dentrix Smart Image is the best he's found.

"It is just so simple. It isn't dressed up with bells and whistles, it is designed to work," he said. For Dr. Burnham, something as simple as being able to easily add a black background to a patient image makes all the difference between an effective solution and a failure.

Dentrix Smart Image helps Dr. Burnham and his team accurately track patient treatment, provide exceptional continuing care and even streamline the billing and electronic claims process.

Furthermore, to enhance his Dentrix Smart Image functionality, Dr. Burnham added Safe Com Imaging, provided by Henry Schein Dental. After hearing about the benefits of Safe Com Imaging, he knew this integrated feature would help his staff use even fewer resources and further increase productivity as they can view the images right in the Dentrix odontogram.

"It is so easy to find images wherever I need, since everything is organized so neatly and put together well," he said. "The synergy between Smart Image and Safe Com is the best I've used."

# THE POWER OF CUSTOM REPORTS

Dr. Burnham uses Dentrix custom reports to ensure he is allocating the right amount of time, effort and resources to the type of procedures that give him the most return. He also uses custom reports to track what procedures he does most often to make sure he is getting what he wants out of his time spent working.

"The reports really help me see if I am getting what I want out of the practice," he said. "If I see most of my production is coming from a certain treatment, I will focus on optimizing those workflows."

Additionally, the reports give him a comprehensive view of how his practice and staff are performing so he can accurately plan for the future.

## **DELIVERING GREAT PATIENT CARE**

When patients visit Burnham Prosthodontics, they expect comprehensive treatment plans and outstanding treatment execution. Because of Dentrix, Dr. Burnham and his team are able to deliver on those expectations. From customizable treatment plan templates to custom reports, Dentrix gives Dr. Burnham powerful options and insight when it comes to providing great patient care.

Dr. Burnham notes, "There is a reason Dentrix is one of the leaders in the marketplace. It does a great job, simple as that."



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services with expert business
coaching to help practices
improve every aspect of practice
management and grow profits.

